NCT-CONGO
MULTI-SERVICES

Who are we We ?

Advantages of NCT-CONGO

Our offer

Our mission

Our references

1 - WHO ARE WE?

COMPANY PRESENTATION

NCT-CONGO, an IT services company for professionals and present for 3 years in the region, offers time-sharing IT specialists for SMEs-SMIs.

NCT-CONGO, specialized in the fields of information systems, IT development, networks and telecommunications, provides**solutions to meet the needs of SMEs SMIs**(5 to 500 workstations), relying on a community of consultants who offer their technical expertise to large groups and SMEs PMI in Congo and elsewhere.

NCT-CONGO you**dedicated**an "outsourcer",**IT manager,**according to the time-sharing principle. The latter is an employee of NCT-CONGO.

It intervenes according to your wishes and previously diagnosed needs from ½ day to 2 days per week.

We also respond on request for occasional needs.

NCT-CONGO in a few figures

Ets with Capital of 1,000,000 CFA Franc

Creation: September 2021

Around ten IT professionals sharing several SMEs-SMIs in 2021

Our areas of intervention

- Audit, diagnosis and recommendations
- Management of IT and telecom equipment
- **Systems administration**(Microsoft Windows, Linux, Mac OS)
- **Software maintenance**and material
- Development of software solutions dedicated to your activities
- Integration of new technologies
- Supplier relationship management
- Site-to-site interconnection
- **Security and Networks**
- Training, user support
- Technology monitoring, advice
- **Virtualization**(VMware, Hyper-V, Proxmox)
- Project management
- Internet/Intranet/E-commerce
- **Messaging**(Exchange, office 365)
- Staff delegation

Our engagements

- Advice and expertise
- Listening
- The reactivity
- Flexibility
- Professionalism
- Confidentiality

Stakeholders

The speaker's profile :Qualified IT engineer

- Bac +4 training
- Experience: 2 to 7 years
- 3-month probationary period for validation of the employee
- Setting up a duplicate to make up for the absences of the file holder (leave, etc.)

The geographical proximity of other customers allows a strong**reactivity**from our stakeholders. Weekly intervention days are interchangeable in the event of a major problem.

2 -THE ADVANTAGES OF THE NCT-CONGO SOLUTION

WHY CHOOSE NCT-CONGO?

Our major advantage:the principle of shared time

Your company already has an IT manager

The manager maintains control over your IT equipment and issecond by one of our collaborators.

Assistance mission regular computing and complementary

Your company does not have an IT manager

Our services interest you:

Passing through NCT-CONGO, you do not use curative maintenance companies whose costs are highand thatblocks the functioning of your business during the

troubleshooting.

Reducing your costs

The IT structure of your computer network does not necessarily require hiring an IT specialist on time complete:**we provide you with the IT specialist you need without you bearing the salary cost. This outsourcer divides his time between your company and 5 to 10 other different companies.**

The cost of our services is well below those of the competition because we offer**recurring contracts, spread over time**allowing**an optimum quality/price ratio.**

The outsourcer intervenes according to previously diagnosed needs

Intervention from ½ day to 4 days weekly and regular manner in the business
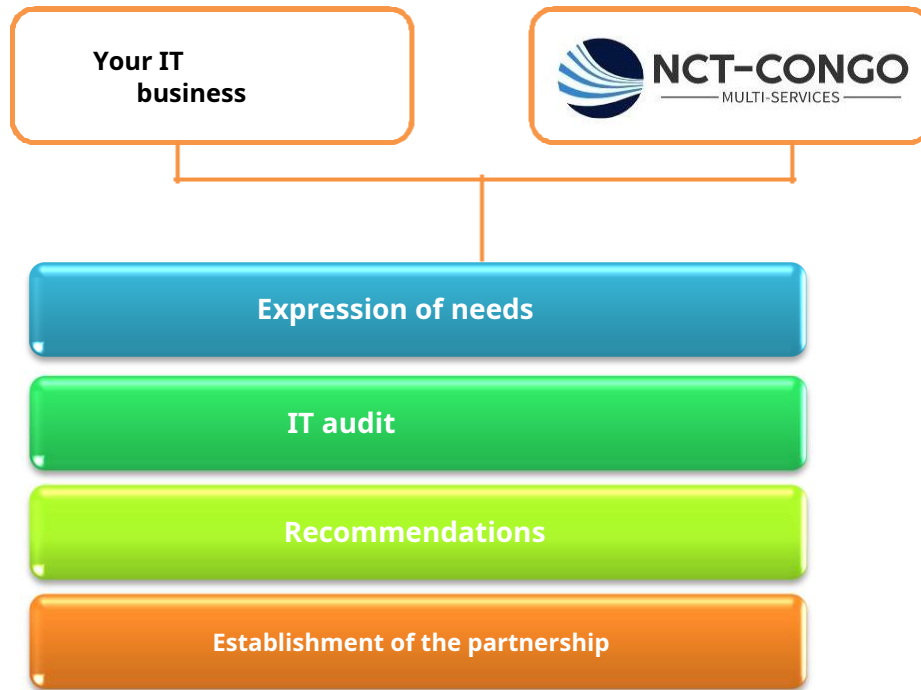
On demand for occasional needs

OUR METHOD: simple, effective, relevant

Audit, recommendation, establishment of partnerships

| Your IT business | NCT-CONGO MULTI-SERVICES |

Expression of needs

IT audit

Recommendations

Establishment of the partnership

All services begin with an audit to take into account all the particularities of the IT equipment.

At the end, proposals for upgrading can be made.

YOUR ADVANTAGES

- Saving expertise and time
- An established, forecast and constant budget
- Optimized management of your IT
- Complete and personalized follow-up,
- A systematic preventive passage in your company,
- A qualified and certified computer engineer.

3 - OUR OFFER

THE CONTRACTS WE OFFER YOU

NCT-CONGO offers a wide range of outsourcing contracts and can thus adapt to the needs of each company.

As part of these contracts, our IT engineer will be able to take charge of managing your IT system in full or in part, particularly if he supports an IT department.

CUSTOMIZED CONTRACTS :

On-site contracts, **from one day per month to 4 days per week:** one of our computer engineers work within your company.

Maintenance will be carried out at a frequency defined in agreement with you.

Characteristics of our interventions within the framework of these contracts:

- PREVENTIVE
    - → Preventive surveillance through this security (inventory, identification of equipment and means of communication, configuration of machines, servers, etc.)
    - → Software and hardware updates
    - → Routine administration
    - → Optimizing network performance

- ADVICE
    - → Acquisitions and solutions consulting
    - → Master plans
    - → System architectures

- ASSISTANCE
    - → User support
    - → Training and functional monitoring

- FACILITY
    - → Installation and commissioning of stations and servers (maximum 5 stations/year)

- TRANSPARENCY
    - → Thanks to our extranet, the customer can at any time view the intervention reports of their outsourcing manager, with details of the times and content of the intervention.

Distance contracts, **from 10 hours to 40 hours per year:**interventions take place remotely with a trip to the site in the event of an emergency within a period of time that can be reduced to 4 hours.

Characteristics of our interventions within the framework of these contracts

- Intervention within 4 hours
- The customer freely calls on NCT-CONGO
- Interventions via remote maintenance
- A hotline available on working days from 9 a.m. to 6 p.m.
- Transparency: the service provider constantly keeps a record of hours consumed and their content available to the customer.

In both cases there is a probationary period to validate the quality of our offer and our speakers.

Depending on your workload, you can decide at any time to increase or decrease the rate of intervention of your NCT-CONGO worker.

Our other services

Security of your website:

- **Penetration test,**to find flaws in your site
- **Vulnerability audit,**highlighting flaws and recommendations report

Backing up your data:

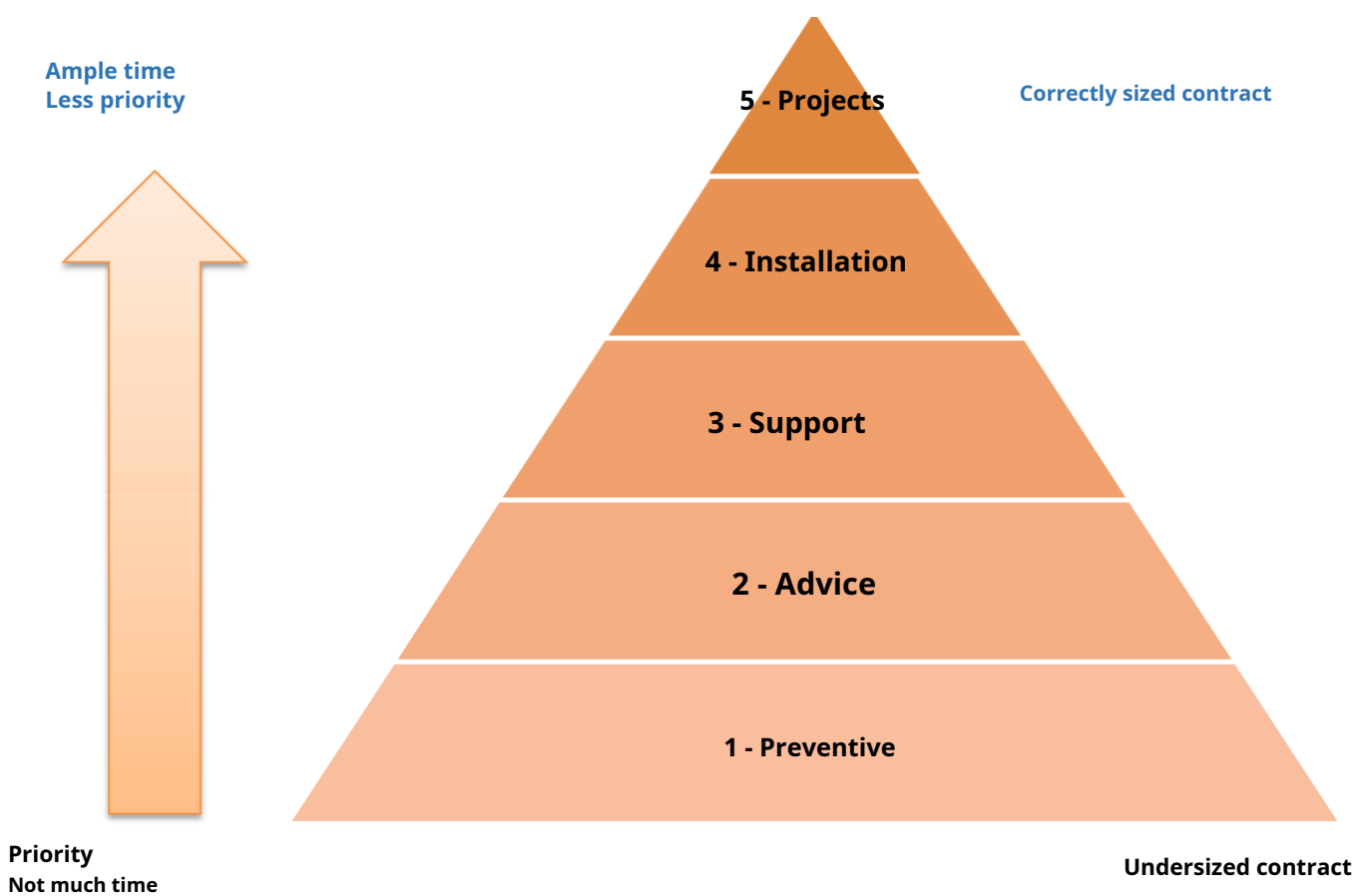- **Accommodation**infrastructure in Data Center

Backup and security of your system

- **Security +:**regular frequency outsourcing of the contents of the system disks of each server using an innovative process that we offer
- **VMware Virtualization**for less expenses, more efficiency and more flexibility in the operation of your IT system
- **Netasq:**securing your network up to layer 7 of the OSI model

Training, Missions, Equipment sales...

Financing your IT project(material and/or mission)

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4 - OUR MISSIONS

**Ample time
Less priority**

Correctly sized contract

5 - Projects

4 - Installation

3 - Support

2 - Advice

1 - Preventive

**Priority
Not much time**

Undersized contract

5 - OUR REFERENCES

IBFCCA

Their organization:

→   16 PCs
→   Handling of highly confidential data

Their problem

→   Lack of network administration and security technician

OUR SOLUTION

Provision of a computer engineer 3 days per month.

His missions :

- Manage and control the entire network
- Intervention both curative and preventive

Congo Service Transit

Their organization:

→   20 PCs
→   Calling a maintenance company on a cost-by-cost basis

Their problem

→   Lack of network and system administration technician

OUR SOLUTION

Provision of a computer engineer 2 days per week to support the IT department:

His missions :

- Manage and control the entire network
- Go service by service to troubleshoot user personnel

Protecta Congo Assurance

Their organization:

→ 8 PCs
→ Calling a maintenance company on a cost-by-cost basis

Their problem

→ Lack of network and system administration technician

OUR SOLUTION

Provision of a computer engineer 2 days per week to support the IT department:

His missions :

- Manage and control the entire network
- Go service by service to troubleshoot

Residence Emilie Florine

Their organization:

→ 6 PCs
→ Calling a maintenance company on a cost-by-cost basis

Their problem

→ Lack of network and system administration technician

OUR SOLUTION

Provision of a computer engineer 2 days per week to support the IT department:

His missions :

- Manage and control the entire network
- Go service by service to troubleshoot

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Algiz Africa

Their organization:

→   20 PCs
→   Calling a maintenance company on a cost-by-cost basis

Their problem

→   Lack of network and system administration technician

OUR SOLUTION

Provision of a computer engineer 2 days per week to support the IT department:

His missions :

- Manage and control the entire network
- Go service by service to troubleshoot

DGMPE

Their organization:

→   120 PCs
→   Calling a maintenance company on a cost-by-cost basis

Their problem

→   Lack of network and system administration technician

OUR SOLUTION

Provision of a computer engineer 2 days per week to support the IT department:

His missions :

- Manage and control the entire network
- Go service by service to troubleshoot user personnel